

# HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE



Report subject	<b>Joint Business Plan 2020-22 of the Dorset and Bournemouth, Christchurch &amp; Poole Safeguarding Adults Board</b> <b>Annual Report 2019-20 of the Bournemouth, Christchurch &amp; Poole Safeguarding Adults Board</b>
Meeting date	Monday 28 <sup>th</sup> September 2020
Status	Strategic
Executive summary	<p><b>Draft Business Plan</b></p> <p>To advise of the progress on objectives in 2019-20 and to outline the overarching aims of the Board for 2020-22 and how we plan to achieve these, whilst acknowledging the effect the coronavirus pandemic may have on partner agencies' ability to contribute to the plan.</p> <p>At the time of submitting the Draft Business Plan to this committee the Dorset and BCP Safeguarding Adults Boards are due to meet (23<sup>rd</sup> September) and agree any revisions to this Business Plan.</p> <p><b>Annual Report</b></p> <p>The achievements of the Board, its subgroups and its member organisations are detailed here along with key events such as the Independent Provider Event and the multiagency 'Harry' SAR/DHR Learning Event.</p> <p>There is information on the Independent Review of the two Safeguarding Adults Boards in BCP and Dorset.</p> <p>The report looks at some of the trends identified by analysis of safeguarding data and highlights some improvements in recording that have been implemented to better understand the most prevalent abuse types.</p>

<b>Recommendations</b>	<p>(a) Members are asked to note and comment upon the content of the attached report of the Bournemouth, Christchurch and Poole Safeguarding Adults Board.</p> <p>(b) The Annual Report was considered at the July Board meeting and final amendments made. The Business Plan will be published on Board website alongside the Annual Report following final approval of Business Plan at September 2020 Board meeting.</p> <p><a href="https://www.bcpsafeguardingadultsboard.com/about-the-bcpsab.html">https://www.bcpsafeguardingadultsboard.com/about-the-bcpsab.html</a></p>
Reason for recommendations	The Local Authority is statutory lead for the Safeguarding Adults Board and the committee is asked to review the Business Plan and Annual Report as part of their scrutiny arrangements.
Portfolio Holder(s):	Cllr Lesley Dedman Portfolio Holder for Adults and Health
Corporate Director	Jan Thurgood Corporate Director for Adult Social Care
Contributors	Barrie Crook, Independent Chair Claire Hughes, Business Manager
Wards	All BCP Council area
Classification	For Information

## **Background**

1. BCP Council became a legal entity on 1st April 2019 and the Safeguarding Adults Board therefore became the Bournemouth, Christchurch and Safeguarding Adults Board.

The Board website and logo was updated to reflect the new name.

The remit of the Bournemouth, Christchurch and Poole Adult Safeguarding Board is all encompassing and works across agencies to achieve its aim:

*This Board exists to protect adults at risk from abuse, significant harm or neglect.*

*We will achieve this through strategic leadership and collective accountability.*

The Business Plan looks at 2019-20 the second year of an agreed three-year joint strategy for the Dorset and Bournemouth, Christchurch & Poole Safeguarding Adults Boards.

The annual report is produced to communicate and reflect on the work and outcomes for 2019/20 and to look at some of the future challenges.

## **BUSINESS PLAN**

### **2. Progress on Objectives in 2019-20:**

- Refresh of multi-agency procedures, including new appendices on:  
*Guidance on pressure ulcers and safeguarding – revised and renamed Appendix 17*  
*Multi-agency scams, rogue trading and fraud – revised and renamed Appendix 21*  
*Guidance on undertaking Large Scale Enquiries – revised and renamed Appendix 13*  
*Allegations against people in positions of trust – Appendix 19*
- Following the independent audit of decision-making in respect of cases involving Domestic Abuse and Learning Disabilities in the previous year further work to examine practice in this area was undertaken.
- Internal audits also focus upon Making Safeguarding Personal and how far individuals are asked about the safeguarding outcomes they would like and to what degree these have been met.
- Progress has been made on the audit of the MARM process including on the Terms of Reference and a six-week time period was identified for the collection of data for the audit. The audit is being progressed in 2020-21 which will enable us to look at the conclusion of the sample cases.
- The Board received a presentation on self-neglect in order to better understand the complex nature of some of the issues involved and the multi-agency collaboration needed to address this.

- Improvements to recording systems allow for a greater understanding of the most prevalent abuse types – for example Neglect and Acts of Omission has been further subcategorised which leads to greater understanding of the issues and therefore enables a more targeted approach.
- The 3-year training strategy is in place. A training framework has been developed for adoption by statutory agencies which addresses the lessons learned from reviews in terms of risk assessment, risk management and information sharing. Business Managers and training leads of the SABs, Children's Safeguarding Partnership and the Community Safety Partnerships (CSP) meet regularly to develop a combined approach to embedding shared lessons from reviews.
- There has been increased engagement with carers and service users through the Learning Disability Partnership Boards (LDPB), especially in relation to the SAR in respect of 'Harry'.
- Following the Advocare independent report the Board has increased engagement with the Carers Steering Group.
- Continued monitoring of the uptake of Advocacy Services has led to an agreement to improve communication of the advocacy role, and to ensure that Advocacy is considered in cases where a Safeguarding Adults Review takes place.

### **Work for 2020-21**

3. In recognition of the scale of the issues involved, and in order to keep up the momentum a decision was made to build on the progress made during 2019-20 on the three overarching aims of the Board

- domestic abuse
- exploitation
- neglect and self-neglect

### **ANNUAL REPORT**

4. Safeguarding Adults Boards are bound to produce an annual report. This report examines the activity and achievements of the board and how member organisations have contributed to the safeguarding adults agenda. We consider how our activity has contributed to:

- Effective prevention;
- Effective safeguarding;
- Effective learning;
- Effective governance.

5. The 2019/20 Annual report gives an overview of the work of the Board and its subgroups during the year.

The report includes details of safeguarding work undertaken by the Board and its partner agencies across local authorities, health, police and emergency services, probation and representatives from the voluntary and provider sectors.

The report touches on some of the challenges of safeguarding in the coming year.

## **Achievements**

6. Key achievements for the Bournemouth, Christchurch and Poole Safeguarding Adults Board this year include:

- Event to engage with independent care providers and share an overview of the Board's activity and share learning on Domestic Abuse including from a SAR/DHR case, as well as an update on planned changes to legislation (Liberty Protection Safeguards due October 2020 – now delayed until April 2022).
- Increased engagement with the Learning Disability Partnership Board including presenting to this group on the findings of the 'Harry' SAR/DHR and as a main presenter at the Keeping Safe event in June 2019 for people with LDs and their carers.
- Multiagency 'Harry' SAR/DHR learning event for practitioners from a range of services including local authorities social work, occupational therapy and integrated Learning Disability teams, police, health and others. An appendix to the annual report details some of the feedback received.
- Worked with the local authority following Local Government Reorganisation to help ensure a smooth transition.

## **7. Effective prevention**

- The aim of the Board is to prevent instances of abuse or neglect. Ongoing work undertaken by the SAR Subgroup seeks to prevent similar incidents occurring.
- Engagement with local organisations about the role of the Safeguarding Adults Board.

## **8. Effective safeguarding**

- Revision of the pan-Dorset multi-agency policy and procedures documents.
- The Communications Strategy has sought to strengthen the branding of the Board in order to promote the Board and its work.

- The Keeping Adults Safe information leaflet has been revised and published on the Board websites, including the most recent changes to the BCP Emergency Duty Service contact telephone number.

[Keeping Adults Safe Leaflet November 2019](#)

- An updated version of the Safeguarding Adults posters was commissioned to reflect the new local authority arrangements post-LGR (links below)

[Safeguarding Poster 2020 - Margaret](#)

[Safeguarding Poster 2020 - Russell](#)

## **9. Effective learning**

- The 'Harry' SAR/DHR Event mentioned under 'Key Achievements' was an example of excellent collaborative working with the Safeguarding Adults Board, the local authority and Health colleagues to stage a successful and very useful event.

An Easy Read version of the learning was produced

[BCPSAB Learning from Harry SAR/DHR - Easy Read Version](#)

## **10. Effective governance**

- The Executive Group continues to use the risk register to monitor and manage risk as the safeguarding landscape changes.
- The subgroups carry forward the business of the board as outlined in workplans.
- The Quality Assurance subgroup examines the data collected by partner organisations and seeks assurance that measures are in place to record and respond to what the data tells us.
- An independent review of the Safeguarding Adults Board was arranged with interviews with Board members undertaken in August and September. The findings were examined by the commissioning group and shared at a joint Boards Development Session in December to seek views of members.

## **Summary of financial implications**

11. The Board is funded by member organisations.

This report is for information and not for the purposes of requesting funding or approval for expenditure.

### **Summary of legal implications**

12. Producing an Annual Report is one of the Board's statutory duties, we invite comments on the report.

### **Summary of human resources implications**

13. The Board Review detailed on page 24 of the Annual Report may have future human resources implications, but no implications for this committee to consider.

### **Summary of environmental impact**

14. The Annual Report and Business Plan are made available online.

### **Summary of public health implications**

15. Not applicable

### **Summary of equality implications**

16. Not applicable

### **Summary of risk assessment**

17. Not applicable

### **Background papers**

18. None

### **Appendices**

1. Joint Draft Business Plan 2020-22 of the Dorset and Bournemouth, Christchurch & Poole Safeguarding Adults Board
2. Annual Report 2019-20 of the Bournemouth, Christchurch & Poole Safeguarding Adults Board